

# FROM A DONOR'S PERSPECTIVE



See what the vehicle donation process looks like from your donor's point of view.

## HOW CAR DONATIONS WORK

### FIRST CONTACT

The donor either submits the online form on your custom page or calls us. We confirm all their information and explain the next steps to the donor.

### AWARENESS

Through the awareness promoting efforts of your nonprofit, a donor decides to donate their vehicle to your organization.

The donor goes on your website for more information and easily finds out how to donate their vehicle to you.

### VEHICLE SOLD

The donor's vehicle is sold through our nationwide network of vendors - maximizing the revenue your organization receives.

### SCHEDULE PICKUP

We schedule a tow truck to pickup the donor's vehicle at the donor's convenience.

At the time of pickup, the donor receives a custom tow receipt that serves as record of their donation, can be used for a minimum tax deduction, and releases them from all liability from that moment forward.

### IRS 1098C FORM

We create and process the IRS form 1098c for the donor to claim the selling price (if over \$500) as their tax deduction.

### THANK YOU LETTER

The donor receives an official Thank You letter (on your letterhead) for their vehicle donation - to be used for tax purposes.

Only if the donor's vehicle sells for over \$500, do they proceed to the next step.